

SGUNITED SKILLS PROGRAMME

Modern Services



Up-Skill in Business Analytics

Course code: GCB

Course Overview

This course aims to bridge and enhance your knowledge and skillsets to enable you to enter the field of Business Analytics. You will learn to apply business intelligence techniques to produce reports on business performance; apply data analytics techniques to mine structured and unstructured data; select and use appropriate business intelligence and data mining applications to support business objectives; and manage business analytics projects.

Career Opportunities

Upon completion of the course, graduates can look forward to career opportunities in roles such as:

- Analyst
- Business Analytics Specialists
- Business Intelligence Analysts
- Data Analyst

Minimum Entry Requirement

- Singapore Citizens and Singapore Permanent Residents, aged 21 & above
- At least a Polytechnic Diploma or ITE Technical Diploma/ Technical Engineer Diploma/ Work-Learn Technical Diploma in a Business or Technology-related course, or equivalent.

Applicants who do not meet the entry requirements may be considered for admission to the course based on evidence of at least 5 years of relevant working experience or supporting evidence of competency readiness. Suitable applicants who are shortlisted may have to go through an interview and/or entrance test. The Polytechnic reserves the right to shortlist and admit applicants.

Important information for you

With the new support scheme, you can now earn up to \$1,200 per month by attending courses and equipping yourself with industry-relevant skills and knowledge.



View courses

Find all courses at:
www.tp.edu.sg/sgus



Application Period

09 November - 04 January 2021
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Training Allowance \$1200 per month

- Min. 75% attendance requirement



Nett Course fee

6-month course - \$500
12-month course - \$1000
Use your SkillsFuture Credits!

Click [here](#) for FAQ.

Reach out to us!
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UP-SKILL IN BUSINESS ANALYTICS | 08 MARCH 2021 INTAKE

Course fee: **\$500.00**

Course Duration: **6 months | Full day training**

Course commencement date: **08 March 2021**

Application period: **09 November 2020 – 04 January 2021**

APPLY NOW

COURSE CODE: GCB

Full Course fee before subsidy: \$15,369.00

Please take note of the following requirements in order to be eligible for the subsidy:

- 1. Trainees must fulfil minimum attendance requirements and pass assessments to qualify for course fee subsidies. Trainees who are unable to meet these requirements may be asked to return the course fee subsidies that they have received.*
- 2. The programme allows trainees to exit without penalty if they are successfully placed into a job or have secured a job on their own accord while undergoing training. However, trainees who exit the programme without a valid reason may be asked to return the course fee subsidy that they have received.*

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Industry Project / Industry Attachment	Course Outline

COURSE OUTLINE

Specialist Diploma in Business Analytics

The aim of the part-time Specialist Diploma in Business Analytics is to bridge and enhance the knowledge and skillsets of participants to enable them to enter the field of Business Analytics.

What you will learn

Post-Diploma Certificate in Business Intelligence

- Business Intelligence Fundamentals
- Business Intelligence Project

Post-Diploma Certificate in Data Analytics

- Data Analytics for Business Insights
- Social Media Analytics

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Robotic Process Automation for Beginners

This course aims to give participants a glimpse into the limitless possibilities of robotic process automation. Participants will also learn how to use RPA to automate repetitive, computerized administrative tasks.

What you will learn

- Introduction to RPA: What is it?
- Learn to develop a basic RPA script
- Best practices for automation

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Design Thinking in Action - The SEE Cycle

This course will help non-designers sift through the jargon and gain insight into the cyclical and highly iterative creative thinking process. Participants will be encouraged to adopt an open and expansive mindset that will embrace productive failure, risk-taking and deep inquiry.

What you will learn

- Overview of Design Thinking
- Introduction to The SEE Cycle
- Beginning with The Right Mind-set
- Presenting The Design Challenge
- The Power Of Empathy
- Identifying the Issue
- Deconstruction and Reconstruction
- Presentation and Critique
- Generating New Ideas
- Discovering the Impossible
- Distilling the Best
- Validating Viable Options
- Presentation and Critique
- Summary and Conclusion

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Social Media Strategy

Learn different aspects of social media from content strategies to viral videos. Understand best practices for each social media and learn how to build relationship between brands and consumers.

What you will learn

- Differentiate types of social media platforms for marketing
- Develop a strategic social media plan
- Create content for social media engagement
- Apply best practices for publishing social media content
- Evaluate social media campaigns

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Data Science Essentials

This course covers the fundamental skills needed to kick-start a data science project by using an open-source programming language. It focuses on how to read, explore, manipulate data and present data using the right visualisations. There will be guided programming and participants will learn how to perform data exploration and analysis techniques to discover new knowledge from data to aid data-driven decisions in an intelligent and informed way.

What you will learn

- Be able to use an open-source programming platform and its related packages to:
 - Understand your data
 - Manipulate your data into desired formats
 - Apply appropriate techniques to carry out Exploratory Data Analysis (EDA)
 - Use suitable visualizations to communicate your findings

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Basic Business Analytics @ Work

This workshop is a quick jumpstart to do basic business analytics. Participants will get to understand of the importance of Analytics, to get hands-on experience to handle data, as well as to create interactive dashboards. This workshop will also show case the potential and possibilities of doing more with advance business analytics.

What you will learn

- Introduction to Analytics
- Business Analytics Life Cycle
- Text Mining

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Big Data & Analytics

This course covers the knowledge and skills needed to use and manage big data and to perform big data analytics using big data programming. Several concepts and techniques, like handling different data structures and analyzing them, will be introduced. There is guided programming and participants will learn to acquire, store and process data using big data architecture.

What you will learn

- Introduction to Big Data & Analytics
- Introduction to Big Data Architecture
- Big Data Acquisition
- Big Data processing and analysis
- Big Data Case studies

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Fundamentals of the Personal Data Protection Act

The course will train participants to identify key legislative and regulatory requirements under the PDPA and will look at the role of the Data Protection Officer and how to manage data breaches.

What you will learn

- Identify key legislative and regulatory requirements under the PDPA including the 9 key obligations under the PDPA, the provisions relating to "Do Not Call
- Manage data breaches through case study.

Participant Pre- requisites

Participants are assumed to be able to:

- Understand relevant organisational strategies, objectives, culture, policies, processes and products / services;
- Have information gathering skills to gather and collate necessary data;
- Have analytical skills to assess policies and procedures;
- Have business writing skills to prepare management report;
- Have interpersonal and communication skills to interact with relevant stakeholders;
- Have facilitation skills to ask the right questions to elicit necessary information; and
- Be aware of compliance requirements of organisation.

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Industry Project/Industry Attachment

This programme involves project-based learning, where you are required to be either attached to companies or work on real-life projects for companies or centres, related to your course of study. You are expected to undertake various activities discussed with and assigned by the supervisors or participating host organisations. The programme enables you to apply knowledge and skills acquired in the course of your study to address practical problems in the real workplace.

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The information in this brochure is accurate at the time of updating (28 Sep 2020).



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