

# The SECURITY TIMES

THE INAUGURAL ISSUE

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A publication by the Security Industry Institute



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Stay updated with the recent happenings at SII!

Two SII graduates share their life changing experiences.

Find out what's buzzing at SII for the rest of the year.

Find out about the training programmes at SII.

# Dear readers,

Congratulations to all involved in the successful launch issue of The Security Times. This marks a major milestone and signals the coming of age for the Security Industry Institute (SII) since its inception in September 2007 as a collaboration between Temasek Polytechnic (TP) and Singapore Workforce Development Agency (WDA). We believe that there is a need for a channel to reach out to the security industry where our clients, partners and affiliates can come together to contribute on a neutral platform. Through this newsletter, we hope to showcase the professionalism of the security industry and the security profession as a viable career option with features of outstanding individuals who have excelled after graduation.

In this inaugural issue, we are proud to feature the stories of two SII graduates. It is through their initiatives, positive attitudes and efforts, complemented with the guidance of our experienced and qualified trainers, that they are able to excel in their present jobs. Their inspiring stories have also highlighted SII's strength in job training and placement, the core businesses of our parent entities TP and WDA respectively. It cements the institution as a widely-accepted Continuing Education and Training centre in the local security industry.

We hope The Security Times can be a platform where sharing and updating of a broad range of security-related information are encouraged and provided. The readers will also be able to appreciate and made aware of the importance of security in our daily lives, be inspired by the life-transforming experiences of those featured and exposed to career opportunities in the industry. Thank you and have fun reading!



**JEFFREY SEAH** Director  
Security Industry Institute

**Chief Editor**  
Jeffrey Seah

**Contributing Editors**  
Jessie Tay  
Hua Chai Sing

**Design & Layout**  
TILT Pte. Ltd.

**Copyediting**  
TILT Pte. Ltd.

**Advertising**  
Jessie Tay  
Tel: 6780 6798  
Fax: 6848 3911  
E-mail: tjessie@tp.edu.sg

Daylon Soh  
Tel: 68365470  
Fax: 68365471  
E-mail: daylon.soh@tilt.com.sg

## We want to hear from you!

If you have any feedback on stories or suggestions on interesting happenings, send them via e-mail to [sii@tp.edu.sg](mailto:sii@tp.edu.sg). Kindly include your full name and contact numbers and address your letters to The Editor 'The Security Times'. We reserve the right to select letters for publication and make editorial changes.

10 Eunos Road 8 #14-01/02  
Singapore Post Centre  
Singapore 408600  
Office: 6780 6798  
Facsimile: 6848 3911  
E-mail: [sii@tp.edu.sg](mailto:sii@tp.edu.sg)  
Website: [www.sii.edu.sg](http://www.sii.edu.sg)



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In collaboration with:



## 1ST SII 6-A-SIDE SOCCER TOURNAMENT



**21 November 2009 / Temasek Polytechnic Soccer Pitch**

Certis Bravo lived up to their name as one of the pre-tournament favourites when they emerged champion from 16 participant teams in the inaugural Security Industry Institute (SII) 6-A-Side Soccer Tournament. Comprising security officers from Certis Cisco, Certis Bravo stayed unbeaten in all their games as they impressed with their attack-oriented flair and tactical astuteness to brush aside every opponent en route to the title. The tournament has been a memorable experience for all teams. A sense of camaraderie grew between team members while new friendships were formed off-pitch.

Guest-of-honour, Temasek Polytechnic Deputy Principal Mrs Lay-Tan Siok Lie presented the trophies and medals to the victorious teams. The teams also showed their caring side when they donated a total sum of S\$3,200 used to aid the needy students from the polytechnic under the Campus Care Network. Kudos to all the participants for their on and off-pitch performance.

## SII SEMINAR



**4 February 2010 / Singapore Post Centre**

242 participants from various Security Agencies and In-house companies attended the first Security Industry Institute Seminar.

The session commenced with speaker from Security Industry Regulatory Department revealing findings in his talk on "Key Statistics on Private Security Manpower and Key Findings from 2009 SGA Grading Exercise"

Singapore Workforce Development Agency's speaker followed up by emphasising on continuous upgrading of security skills and knowledge through the security Workforce Skills Qualifications, while speaker from Security Systems Association of Singapore updated the audience on the latest security technologies.

E2i Employability coach concluded with an explanation on its Cheaper, Better and Faster initiative. The participants also had the opportunity to grill the expert panel with their queries in the Question-and-Answer segment.

## INDUSTRY PREVIEW CUM CAREER ROADSHOW WITH HOTEL INDUSTRY



**25 March 2010 / Security Industry Institute**

The Security Industry Preview cum Career Roadshow with Hotel Industry was held to help trained job seekers find work in the Hotel Industry as security personnel. This was the first time the SII had collaborated with the hotel industry for this purpose. Turnout was good with 78 present, among whom 56 attended job interviews with the four renowned hotels in Singapore.

## SECURITY INDUSTRY PREVIEW WITH SINGAPORE ORGANISATION OF SEAMAN



**15 May 2010 / Security Industry Institute**

The Security Industry Preview with Singapore Organisation of Seaman was held to help the retired seamen explore new career possibilities and opportunities in the Security Industry. A total of 50 seamen attended this exploratory seminar.

# MAVIS CHUA

## LEE HWANG



### MAVIS CHUA LEE HWANG

#### Certificate in Security Operations



A chance meeting with her friend proved to be a life-changing experience for 49-year-old security officer, Mavis Chua Lee Hwang.

Before her present job, she was working as an administrator for 12 years. However, she encountered difficulties finding similar jobs and had to settle for a temporary staff role after leaving her line in September 2008.

It was in that interim that she bumped into her friend who was in the security industry. He explained to her that his job was a challenging and fulfilling one with the purpose of protecting people and properties, and required good customer service.

Inspired by what she heard, Mavis took her first step towards a new career when she attended a career preview organised by the Security Industry Institute (SII).

Following her completion of the two core basic licensing modules (Provide Guard & Patrol Services and Handling Security Incidents & Services) at SII, she proceeded to complete within the next three months the remaining four modules to obtain a

full Certificate in Security Operations, as well as the licensing module for supervision of security officers.

As a Singaporean, her financial burdens on the courses were eased due to 90% funding for Workforce Skills Qualification courses. She liked SII's location as it is located next to the MRT station and its environment is conducive for learning.

After graduation, Mavis joined Certis Cisco Security Pte Ltd as an Aviation Security Officer and is presently excelling in her job at Changi Airport.

Her supervisor, Deputy Operations Manager, Kumaran, was very impressed with her overall performance so far.

**Mavis has an excellent attendance record and is always willing to go the extra mile to help passengers and colleagues** he said.

**She is humble and a good team player who works hand-in-hand with her peers. She is a good role model for others to follow.**

Mavis is grateful to her trainers for their knowledge sharing and the effective and lively training methods in ensuring her successful completion of the courses.

A firm believer of reaping what she sows, she continually keeps herself updated on the latest security technology and trends through her company's in-house training.

She eventually desires to be the officer-in-charge of the gate hold room after completing her latest course, the X-Ray Screening Course.

# SURAJ PRAKASH SINGH



## SURAJ PRAKASH SINGH Advanced Certificate in Security Supervision

Thanks to the Security Industry Institute (SII), Suraj Prakash Singh, 27, is now enjoying a new lease of life as a security executive. Before that, he was working as a tour executive in the hospitality industry for two years. As his company was not doing too well, he decided to explore career in other industries.

After pondering various career options, the diploma holder eventually decided to make the switch to the security industry as he viewed it as an area with good growth potential.

Having completed his full-time national service with the Singapore Police Force, Suraj was exempted from the basic licensing modules and gained employment with a security agency as an Aviation Security Officer.

He later upgraded himself by enrolling in the full Advanced Certificate in Security Supervision at the SII, a collaboration between Temasek Polytechnic (TP) and Singapore Workforce Development Agency (WDA).

A TP alumnus, he felt being at SII would foster a better sense of belonging with the

parent body and believed the institute centre would provide quality training as a more recognised approved Continuing Education and Training centre for Security Workforce Skills Qualification (WSQ) training.

Upon completion of the course, Suraj joined his present employer Henderson Security Services as a Security Executive. He felt the training he received at SII was effective and practical, and helped him perform his tasks better.

With the WSQ training he received, he has become a more vigilant, proactive and effective security officer and applies what was taught in his job. He felt the trainers were very competent and had demonstrated real scenarios to tackle security issues on the ground.

The module he felt which was most useful was "Manage Security Risk Control Measures", where he learnt how to identify and handle security lapses.

His enhanced skill repertoire and good attitude have earned him high praises from his superior Muhd Adnan, Operations Executive.

As a new Security Executive taking over a new site, Suraj has coped well in his job and met the clients' needs and requirements

His command and control as well as public relations skills are excellent. He also manages to gel the team together.

Muhd Adnan commented.

Suraj aspires to be an Operations Executive one day as he will like to assume higher responsibilities in terms of manpower management, dealing with clients and managing more sites.

For more details on the events, call SII hotline at 6225 5744 or visit SII website at [www.sii.edu.sg](http://www.sii.edu.sg)

# CALENDAR OF EVENTS 2010

## JUL

### EVENTS

Security Industry Talk | 3rd Thursday of the month, 9.30am

Job Preparation Exercise with Companies

Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme

Screen and Referral Exercise

## AUG

### EVENTS

Security Industry Talk | 3rd Thursday of the month, 9.30am

Job Preparation Exercise with Companies

Education Visit to Security Heritage Centres

Industry Preview cum Security Career Roadshow for Part-Time positions

Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme

Resume Writing Workshop

## SEP

### EVENTS

Security Industry Talk | 3rd Thursday of the month, 9.30am

Job Preparation Exercise with Companies

Industry Preview cum Career Roadshow for Security in Entertainment Industry

Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme

Screen and Referral Exercise

## OCT

### EVENTS

Security Industry Talk | 3rd Thursday of the month, 9.30am

Job Preparation Exercise with Companies

Industry Preview cum Security Career Roadshow for Retail Industry

Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme

Security Asia-International Exhibition 2010

## NOV

### EVENTS

Security Industry Talk | 3rd Thursday of the month, 9.30am

Job Preparation Exercise with Companies

Industry Preview cum Security Career Roadshow for the Silver 50 Plus

Networking Event with Security Agencies and In-house Companies

Screen and Referral Exercise

## DEC

### EVENTS

Security Industry Talk | 3rd Thursday of the month, 9.30am

Job Preparation Exercise with Companies

Resume Writing Workshop

# SECURITY QUIZ

## Prizes up for grabs!

Answers can be found at [www.sii.edu.sg](http://www.sii.edu.sg)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

NRIC: \_\_\_\_\_

Contact Number: \_\_\_\_\_

E-mail: \_\_\_\_\_

**1** When was Security Industry Institute (SII) established?

\_\_\_\_\_

**2** What are the 3 levels of security qualification that SII offers?

\_\_\_\_\_

**3** What are the 3 licensing modules that SII offers?

\_\_\_\_\_

Send completed entries by **15 September 2010** to :  
**SECURITY INDUSTRY INSTITUTE**  
 10 Eunos Road 8, #14-01/02  
 Singapore Post Centre  
 Singapore 408600

#### TERMS & CONDITIONS :

1. Only 1 entry per person
2. Incomplete entries will not be considered
3. Three correct entries will win a prize each

# SECURITY TRAINING PROGRAMMES

The Security Industry Institute was jointly established in September 2007 by Temasek Polytechnic (TP) and Singapore Workforce Development Agency (WDA) as the Continuing Education and Training (CET) centre for Security Industry to offer professional Security Workforce Skills Qualification (WSQ) framework and quality placement services for security personnel.

## Certificate in Security Operations

PROGRAMME	CORE MODULES	ELECTIVE MODULES
Competencies in this qualification equip the security officer with basic and specialised skills to enhance work performance. Individual has to complete 6 modules (3 core and 3 electives) for full qualification.	<ul style="list-style-type: none"> <li>Handle security incidents and services*</li> <li>Provide guard and patrol services*</li> <li>Handle counter-terrorism activities</li> </ul>	<ul style="list-style-type: none"> <li>Assist in evacuation of premises</li> <li>Manage disorderly conduct and threatening behaviour</li> <li>Conduct crowd and traffic control</li> <li>Perform access control and alarm incident management</li> <li>Provide people protection services</li> <li>Perform covert retail security</li> <li>Minimise retail theft and loss</li> <li>Provide mobile patrol services</li> <li>Perform security operations within legal framework</li> </ul>

## Advanced Certificate in Security Supervision

PROGRAMME	CORE MODULES	ELECTIVE MODULES
Competencies in this qualification equip personnel with supervisory skills to manage and facilitate the work for a team of security officers. Individual has to complete 7 modules (4 core and 3 electives) for full qualification.	<ul style="list-style-type: none"> <li>Supervise security officers*</li> <li>Assess and address security risks</li> <li>Perform supervisory duties within legal framework</li> <li>Induct security personnel</li> </ul>	<ul style="list-style-type: none"> <li>Conduct operation briefing and debriefing</li> <li>Operate security equipment</li> <li>Contribute to the management of security incidents</li> <li>Monitor and review security operations</li> <li>Lead and manage a team of security officers</li> </ul>

## Diploma in Security Management

PROGRAMME	CORE MODULES	ELECTIVE MODULES
Competencies in this qualification equip personnel with managerial skills to perform the jobs at managerial level and manage the security operations, agency or department. Individual has to complete 8 modules (5 core and 3 electives) for full qualification.	<ul style="list-style-type: none"> <li>Conduct security survey</li> <li>Manage security operations</li> <li>Plan and develop security risk control measures</li> <li>Manage security agency within legal framework</li> <li>Manage security risk control measures</li> </ul>	<ul style="list-style-type: none"> <li>Develop a security manpower deployment plan</li> <li>Prepare &amp; submit tender for security services</li> <li>Manage recruitment &amp; selection of security personnel</li> <li>Achieve work effectiveness in security environment</li> <li>Manage &amp; resolve conflict in security environment</li> <li>Manage performance of security personnel</li> <li>Manage security business</li> <li>Develop marketing strategy for security business</li> <li>Develop budgets &amp; financial plans for security business</li> <li>Manage security emergencies</li> </ul>

### PER MODULE FEES (EXCLUDING GST)

CERTIFICATE IN SECURITY OPERATIONS	ADVANCED CERTIFICATE IN SECURITY SUPERVISION	DIPLOMA IN SECURITY MANAGEMENT
<p><b>Singaporeans &amp; Permanent Residents</b> Licensing Modules Handle security incidents and services - \$35 Provide guard and patrol services - \$30 Non-Licensing Modules \$50</p> <p><b>Non-Singaporeans</b> Licensing Modules Handle security incidents and services - \$350 Provide guard and patrol services - \$300 Non-Licensing Modules \$500</p>	<p><b>Singaporeans &amp; Permanent Residents</b> \$100</p> <p><b>Non Singaporeans</b> \$1000</p>	<p><b>Singaporeans &amp; Permanent Residents</b> \$103.50</p> <p><b>Non Singaporeans</b> \$1035</p>

- Weekly training schedule for licensing modules
- Subsidised Course Fees (for Singaporeans & Permanent Residents only)
- Qualified & Experienced Lecturers
- Quality Job Placement Service
- Convenient MRT Location @ Paya Lebar

\* represents Licensing Modules

For more information on the course schedule and course registration, visit SII website at [www.sii.edu.sg](http://www.sii.edu.sg)  
**Contact Us:**

If you need any information on the programmes, call us at our hotline **6225 5744** or email us at [sii@tp.edu.sg](mailto:sii@tp.edu.sg)



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AUXILIARY POLICE OFFICER



CASH MANAGEMENT OFFICER



ENFORCEMENT OFFICER



SECURITY CONCIERGE

## We're open for interview

Monday to Friday from 10am to 5pm  
(Except Public Holidays)

Certis CISCO Centre 2, Recruitment Centre  
20 Jalan Afifi Singapore 409179  
(5 mins walk from Paya Lebar MRT station)

Please bring along your original NRIC, National Service Certificate, all related education and security certificates.

Alternatively, please email your CV to [ira@certissecurity.com](mailto:ira@certissecurity.com)