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ira@certissecurity.com

THE SECURITY TIMES

A publication by the Security Industry Institute

DR MARTIN GILL
Director, Perpetuity Research &
Consultancy International (PRCI)

Security Industry Conference 2011

Highlights

Dear readers,

As we enter a new year, the world continues to face great challenges, particularly the economy. The call for greater productivity is clear, and security departments and providers need to stay current to be competitive.
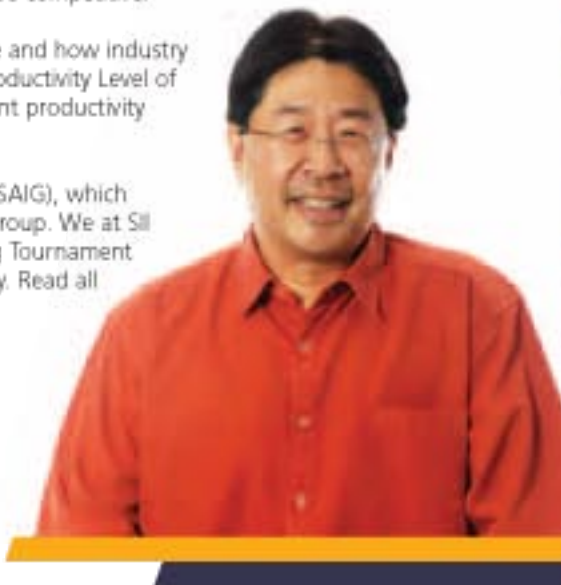
The Security Industry Conference 2011 held in October 2011 sought to highlight the issue and how industry players can cope with the changing demands. The conference themed "Enhancing the Productivity Level of the Security Industry in Singapore", gave participants the opportunity to assess their current productivity levels and determine what could be improved to increase their competitiveness.

This issue also sees the announcement of the formation of the SII Alumni Interest Group (SAIG), which aims to offer SII graduates a learning and networking platform in the form of an alumni group. We at SII take work-life balance seriously, as demonstrated by the popular Security Industry Bowling Tournament 2011, which was organised to foster camaraderie and good-will in the security community. Read all about these and other industry developments in the pages that follow.

Finally, I would like to extend my best wishes for the new year ahead to all readers.

Jeffrey Seah Director
Security Industry Institute

Voices

Do you think a security officer should regularly attend skill-upgrading courses?

Yes they should attend training courses to up-grade themselves
Mr Terrance Yang

Yes, upgrading of skills increase their value and also increase their pay. Different courses help them handle different types of incidents and cases.
Mr Ng

Yes, if company sponsors or SII gives free upgrading courses.
Mr Chng Chee Gem

Yes the threat to security is always changing and evolving. A security officer should attend skill-upgrading courses to improve themselves.
Mr Mohd Rafi

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We want to hear from you!

If you have any feedback on stories or suggestions on interesting happenings, send them via e-mail to sii@tp.edu.sg. Kindly include your full name and contact numbers and address your letters to The Editor 'The Security Times'. We reserve the right to select letters for publication and make editorial changes.

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Security Industry Institute

In collaboration with

Temasek POLYTECHNIC

WDA singapore workforce development agency

Ten pins, one ball and a whole lot of fun

All work and no play makes Jack a dull boy, it's said. So when the time came to re-live the glory of the previous SII Bowling Tournament, held almost exactly a year ago in year 2010, 32 teams from 22 companies jumped at the chance. It wasn't all about the competition of course. For many, it was also an opportunity to loosen up and get to know colleagues, network and have a good time in a relaxed, informal setting.

Still, with bragging rights at stake, no one was taking the tournament too lightly, and in the afternoon of 19 November 2011, SII Bowling Tournament 2011 began at the 32-lane Orchid Bowl@e!Hub. The bowling centre was filled with dozens of gung-ho, cheering security personnel, erupting with applause at every strike and spare, and groaning with disappointment at every dropped spare or split. Words of advice and encouragement were offered to those who stepped up to take their turn, and the tension grew more intense as the tournament progressed – yes, it was all in fun, but every bowler wanted to do their team proud.

This tournament saw an increase in the number of individual awards – 5 each for men and women, compared to 3 each in 2010. But there could still only be one champion of course, and in the men's competition, Mohamed Indra from Ku De Ta (S) Pte Ltd took top honours with a score of 785, including an impressive 256 in his opening game. In the ladies' competition, Celestine Chng from Changi General Hospital topped the score with a total of 774 points that included a splendid 210 pinfalls in the final game.

Indeed, Changi General Hospital had 3 ladies in the top 5, which no doubt played a part in their team, "Freestyle Bowlers", wining the team tournament. Not to be outdone, though their pinfall count could not stack up against the top teams, Khoo Teck Puat Hospital's "Bowl For Fun" team picked up a new award in the 2011 tournament, the Best-Dressed Team trophy.

All in all, the afternoon was a roaring success for all involved, from organisers to participants, strengthening the bonds of friendship and camaraderie, and providing a much-deserved outlet for fun and enjoyment.

SII Alumni Interest Group (SAIG)

The word "alumni" is derived from the Latin word for "nourish", particularly apt for the SII Alumni Interest Group (SAIG), for even after graduating from SII's security training, alumni can continue their learning journey through a social platform.

SII has already trained more than 7000 individuals in various security modules. Of these, 500 have achieved full certification at one of the three levels of qualification.

Being part of the alumni group helps graduates stay in touch with an ever-expanding network of like-minded, trained security professionals. The SAIG also offers other important benefits:

- staying linked to a culture of lifelong learning
- staying abreast of new and improved training opportunities
- enhancing career prospects
- being able to share in the great pool of knowledge and networking activities

SAIG held its first meeting in October 2011, and already a number of activities have been planned for 2012 and 2013, among them a health talk, a visit to Police Heritage Centre, and many more. Stay tune for more details of the activities.

SII Alumni Interest Group (SAIG) Committee

- Chairperson: Mr Johnson Ng
- Vice Chairperson: Mr Sylvester Leong
- Committee Member: Ms Wan Sarina
- Committee Member: Mr Leong Zhao De

All graduates of SII are automatically members of SAIG

Security Industry Conference 2011

Suntec Convention Centre Hall 401 / 402, 12 October 2011

Redefining the role of
the security department

THE ESSENTIAL COMPONENTS OF TRULY PRODUCTIVE SECURITY
Keynote speaker: Dr Martin Gill
Director, Perpetuity Research & Consultancy International (PRCI)

In his talk, Dr Gill defined what he sees as a stumbling block to changing the perception of security, as well as the principal party responsible for that perception, security itself.

He believes that security departments need to develop strategies that integrate with the business goals of the company. To do that, security heads must begin to think more as business people, just as intent on improving the company's bottom line as the heads of other departments, from marketing to finance. A sound security strategy helps demonstrate how security adds value to the business.

Dr Gill emphasised that a security strategy has to reflect reality, "This is about having a strategy, making it meaningful and building it into the working lives of the people."

Developing a strategy and solutions with the operations of the whole organisation in mind would make security easy for the staff and difficult for the potential offender, and go a long way to making security a key player in the organisation.

Around the world, law enforcement and security have seen vast leaps forward in crime prevention, detection and even prediction. In the corporate world, the security department plays a vital role in reducing crime and ensuring smooth business operations.

Today's volatile economic climate poses new challenges to corporations. Just as other business departments are seeing the necessity of improving their productivity to contribute to the company's growth, security departments too have to play their part, using resources more efficiently, streamlining work processes, improving quality and training methods.

Recognising the needs of today's business environment, the Security Industry Institute organised the Security Industry Conference 2011 themed "Enhancing the Productivity Level of the Security Industry in Singapore". The conference provided the latest knowledge on security productivity, and offered participants the perfect platform to network and share information on best practices for security productivity.

For many participants, the highlights of the conference were the talks by the guest speakers, each of whom offered key insights and concrete case studies on improving productivity in security. Participants also networked and mulled over new strategies and plans inspired by the talks giving them valuable insights, which will benefit them in the enhancement of their security work processes and system.

With the support of organisations such as Temasek Polytechnic (TP), Singapore Workforce Development Agency (WDA), Union of Security Employees (USE), ASIS International Singapore Chapter, Security Systems Association of Singapore (SSAS), Association of Property and Facility Managers (APFM), the event saw 257 participants from security agencies, in-house security employers, security service buyers and corporations.

PRODUCTIVITY CASE STUDY ON MARINA BAY SANDS
Mr Tan Puay Kern
Executive Director of Security, Marina Bay Sands Pte Ltd

A modern integrated resort is a marvel of coordinated operations, with hundreds of staff catering to thousands of guests, with time and cost pressures creating the need for exceptional planning and use of resources.

Mr Tan Puay Kern's role as the Executive Director of Security at Marina Bay Sands Singapore sees him juggle a multitude of tasks. In his talk he spoke on how to make the optimum use of security with thorough training and productivity, while keeping the morale of security officers up. He also spoke about differentiating the roles of in-house security officers according to functions and responsibilities, and how to outsource effectively.

TERRORIST BUS BOMBING IN MANILA
Mr Edilberto Capacete
Security Consultant from the Philippines

The start of the decade showed us that the age of terrorism is still with us, with a bus bomb explosion that happened in Philippines' Makati City in January 2011, causing 4 deaths and 20 wounded.

Mr Capacete broke down the facts of this terrorist incident and examined what was done right and what could have been handled better. He analysed how security productivity can be used as a preventative measure to alleviate similar future threats.

Calendar of Events

2012

For more details on the events, call SII hotline at 6225 5744 or visit SII website at www.sii.edu.sg

01 January

Job Preparation Exercise with various companies

Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII

02 February

Resume Writing & Interview Skills Workshop

Career Fair with South West Community Development Centre

Job Preparation Exercise with various companies

Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII

03 March

Health Talk for Security Personnel (SAIG Activity)

Workfare Training Support (WTS) Roadshow

Career Preview for Security Supervisor / Officer Conversion Programme

Job Preparation Exercise with various companies

Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII

04 April

Career Preview for Security Position in the Healthcare Industry

Brisk Walking Event for Security Personnel (SAIG Activity)

Job Preparation Exercise with various companies

Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII

05 May

Career Preview for Healthcare Industry

Job Preparation Exercise with various companies

Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII

06 June

Education Visit to Security Centres (SAIG Activity)

Job Preparation Exercise with various companies

Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII

Security Training Programmes

The Security Industry Institute was jointly established in September 2007 by Temasek Polytechnic (TP) and Singapore Workforce Development Agency (WDA) as the Continuing Education and Training (CET) centre for Security Industry to offer professional Security Workforce Skills Qualification (WSQ) training and quality placement services for security personnel.

Certificate in Security Operations

Programme
Competencies in this qualification equip the security officer with basic and specialised skills to enhance work performance. Individual has to complete 6 modules (3 core and 3 electives) for full qualification.

Core Modules
* Handle security incidents and services*
* Provide guard and patrol services*
* Handle counter-terrorism activities

Elective Modules
* Assist in evacuation of premises
* Manage disorderly conduct and threatening behaviour
* Conduct crowd and traffic control
* Perform access control and alarm incident management
* Provide people protection services
* Perform covert retail security
* Minimise retail theft and loss
* Provide mobile patrol services
* Perform security operations within legal framework

Advanced Certificate in Security Supervision

Programme
Competencies in this qualification equip personnel with supervisory skills to manage and facilitate the work for a team of security officers. Individual has to complete 7 modules (4 core and 3 electives) for full qualification.

Core Modules
* Supervise security officers*
* Assess and address security risks
* Perform supervisory duties within legal framework
* Induct security personnel

Elective Modules
* Conduct operation briefing and debriefing
* Operate security equipment
* Contribute to the management of security incidents
* Monitor and review security operations
* Lead and manage a team of security officers

Diploma in Security Management

Programme
Competencies in this qualification equip personnel with managerial skills to perform the jobs at managerial level and manage the security operations, agency or department. Individual has to complete 8 modules (5 core and 3 electives) for full qualification.

Core Modules
* Conduct security survey
* Manage security operations
* Plan and develop security risk control measures
* Manage security agency within legal framework
* Manage security risk control measures

Elective Modules
* Develop a security manpower deployment plan
* Prepare & submit tender for security services
* Achieve work effectiveness in security environment
* Manage & resolve conflict in security environment
* Manage performance of security personnel
* Manage security business
* Manage security emergencies

New Fees For All Modules Commencing From 1st March 2012

	Singaporeans & Permanent Residents		Non-Singaporeans	
	Current Fees per Module (include GST)	New Fees per Module from 1st March 2012 onwards (include GST)	Current Fees per Module (include GST)	New Fees per Module from 1st March 2012 onwards (include GST)
Certificate in Security Operations				
Licensing Modules				
- Handle Security Incidents and Services	$37.45	$60.00	$374.50	$600.00
- Provide Guard and Patrol Services	$32.10	$50.00	$321.00	$500.00
Other Non-licensing Modules	$53.50	$80.00	$535.00	$800.00
Advanced Certificate in Security Supervision				
Licensing Module				
- Supervise Security Officers	$107.00	$140.00	$1070.00	$1400.00
Other Non-licensing Modules	$107.00	$145.00	$1070.00	$1450.00
Diploma in Security Management				
All Modules	$340.00	$390.00	$1107.50	$1300.00

* Represents Licensing Modules
For more information on the course schedule and course registration, visit SII website at **www.sii.edu.sg**

Contact Us:
If you need any information on the programme, call us at our hotline **6225 5744** or email us at **sii@tp.edu.sg**