

# The SECURITY TIMES

February 2011 | Issue 02

A publication by the Security Industry Institute

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One SII graduate shares his security experience in international events ... [page 4](#)



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Stay updated with the recent happenings at SII

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Find out about the training programmes at SII

# Dear readers,

2010 saw many "firsts" for the Security Industry Institute (SII): The first SII Seminar in February, the inaugural launch of its newsletter "The Security Times" in July and November's first SII Bowling Tournament.

The institute was involved in the Security Asia Exhibition (SAE) and Security Management Conference (SMC) 2010 in October. In our debut appearance in this international convention, SII showcased its quality security training programmes to local and overseas delegates in the SAE.

As Singapore's economy improves, the demand for well-trained security personnel will continue to increase. With that in mind, SII will continue on its mission of creating quality training places and placements for the levels of Security Workplace Skills Qualifications (WSQ). We will continue to organise new events to enhance strong relationships built-up over the years between the institute, its stakeholders and industry partners in 2011.

Finally, I would like to wish all a happy, productive and prosperous new year ahead.



**JEFFREY SEAH** Director  
Security Industry Institute

## VOICES

### Does experience matter as a security officer?

Insiders within our industry share their thoughts.

Non-experienced security officers are good for the industry because fresh faces are a sign of new life to the industry. Experienced security officers make the work flow smoother and improve productivity.

**Mdm. Ong**

Experienced security officers are usually better on the job than non-experienced officers; however they must be properly trained.

**Mr. Zul**

Experienced security officers are a must but they must receive the proper training. With the necessary experiences, the security officers are able to handle various types of security incidents with the aim of protecting valuable assets for clients.

**Mr. Tan**

Needless to say, experience counts. In future, all security officers, supervisors, operation executives and managers could be graded just like security agencies.

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## We want to hear from you!

If you have any feedback on stories or suggestions on interesting happenings, send them via e-mail to [sii@tp.edu.sg](mailto:sii@tp.edu.sg). Kindly include your full name and contact numbers and address your letters to The Editor 'The Security Times'. We reserve the right to select letters for publication and make editorial changes.

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In collaboration with



# Security Asia – International Exhibition

**20 – 22 October 2010 / Marina Bay Sands**

Security Industry Institute (SII) was an active participant in the Security Asia-International Exhibition (SAE) 2010 and Security Management Conference (SMC) 2010. SAE's aim is to be a security technologies sourcing platform for world leading solutions providers to introduce their latest solutions. This was the first time SII took part in this major international security event.

With visits from major local participating security companies and overseas delegates to the exhibition, it gave SII the opportunity to showcase its quality security training programmes and services.

Being the Continuing Education and Training (CET) centre for the local security industry, SII was also one of the supporting organisations for SMC, an international security conference with renowned speakers and experts updating the audience with knowledge on current issues and future concerns in the global security scene.

A key highlight of this event was the presentations from Dr Martin Gill, Professor of Criminology from the United Kingdom's University of Leicester. His emphasis was on 2 topics, the promotion of effective security outsourcing for buyers with implications on the effectiveness of security officers and the selling of security benefits to the C-suites as an essential value-added business function.

At SAE and SMC, SII gained further insights into the latest security technology and trends. SII was able to get in touch with local and overseas security and related companies to establish business links and opportunities with them. We hope these will keep us up to date with the latest developments in the industry.



## SII Staff Retreat 2010

**10 December 2010 / Pulau Ubin**

Staff of Security Industry Institute's (SII) recently came together for a one-day teambuilding retreat, conducted by the Republic Polytechnic (RP) Adventure Learning Centre at Pulau Ubin. Under the guidance of the experienced course instructors, the participants had to work together in groups to find the various checkpoints, collect items from around the island before they could meet the mission objectives. After the lunch break, they headed to the RP Experiential Learning Centre where they had to think out of the box as a unit and construct a raft with the available resources to accommodate all before sailing from one point to another. The retreat served as a valuable experience in helping the staff to become more creative and customer centric. Although they were tired by the end of the day, their satisfaction and enjoyment at the course were present in the smiles of the participants.





# SII Bowling Tournament

20 November 2010 / Kallang Bowl @ Leisure Park Kallang



22 teams from security agencies, security in-house companies, government agencies and corporate companies participated in the recent Security Industry Institute (SII) Bowling Tournament 2010. The main goal of this event was to provide a recreational platform for networking and fostering of closer working ties with various industry partners in a social setting. SII also promotes an active work-life balance for all through this event.

With pinfalls crashing down with every bowl, high fives were often exchanged among teammates as an encouragement for one another to continually give their best and enjoy their games. Cheers and screams were often sighted at the lanes as bowlers were congratulated for every successful strike and spare.

Certis Cisco showed their impressive skills in controlling the bowling ball to come in first runners-up in the team category while Mohd Hisham from Changi Prison remained firm in fending off strong competition to emerge as the top male bowler of the day.

Intercontinental Singapore was the overall big winner at the event as the group came out tops in the team event and June Lim came in first in the female individual category.

It was a fun time at the lanes for all the participants as they gave this tournament the thumbs-up. SII will be exploring the possibility of organising similar events to strengthen the ties and foster better camaraderie among the partners and employees.



# Security Operations in International Events

**BERTRUM  
Leong Zhao De**

## CERTIFICATE IN SECURITY OPERATIONS

In less than half a year into this industry, 23-year-old Bertrum Leong Zhao De has been involved in security duties with the inaugural Youth Olympic Games (YOG), the Formula One Singtel Singapore Grand Prix and ZoukOut 2010.

He enrolled in the Security Industry Institute (SII) to gain the necessary qualifications for him to function as a security officer, and has since obtained full qualification in Certificate in Security Operations and Advanced Certificate in Security Supervision.

It was in SII where Leong bagged his first big break in the industry. During his course in the Certificate in Security Operations, security agencies were looking for manpower for YOG duty, a call he responded.

He was stationed at the Nanyang Technological University Sports Hall from a week before the start of the Games to its conclusion. His main assignment was to ensure the safety of the youth athletes and their belongings as they went about their training sessions.

**The SII trainer teaches me the basic theory knowledge that is essential for me before I am sent out for assignment.**

For one who has no prior experience in security before his YOG involvement, the SII modules were very beneficial as Leong applied what he had learnt at his stations of duty.

He mentioned one particular area in his course which aided him in discharging his work well, whether it was in his regular weekend duties or during the major events.

"The trainer used the role play training method to prepare and pre-empt me in potential situations and they are useful and relevant to the work I have been involved in since."

It has not only helped the student communicate effectively with locals and foreigners during his YOG stint, but also during the Formula One night race and ZoukOut.

For the Singapore Grand Prix, he was stationed at the express lane security clearance at Gate 7, which was located near Marina Square.

He had to conduct body checks on guests who carried heavy load, and with his team, do thorough security sweeps in their zone hours before the crowds appeared.

At the recent ZoukOut in Sentosa, he and his colleagues were stationed alongside the sound and lighting crew to ensure none of the partygoers got too close to the event workers.

Leong recalled a moment there where he had to go beyond his usual call of duty to help someone in need.

"I had to tend to a Caucasian man who suffered a broken nose after an unfortunate incident," he said.

"With the situational training I had been given at SII as well as prior first aid knowledge, I gave immediate first aid to stop the bleeding on his nose."

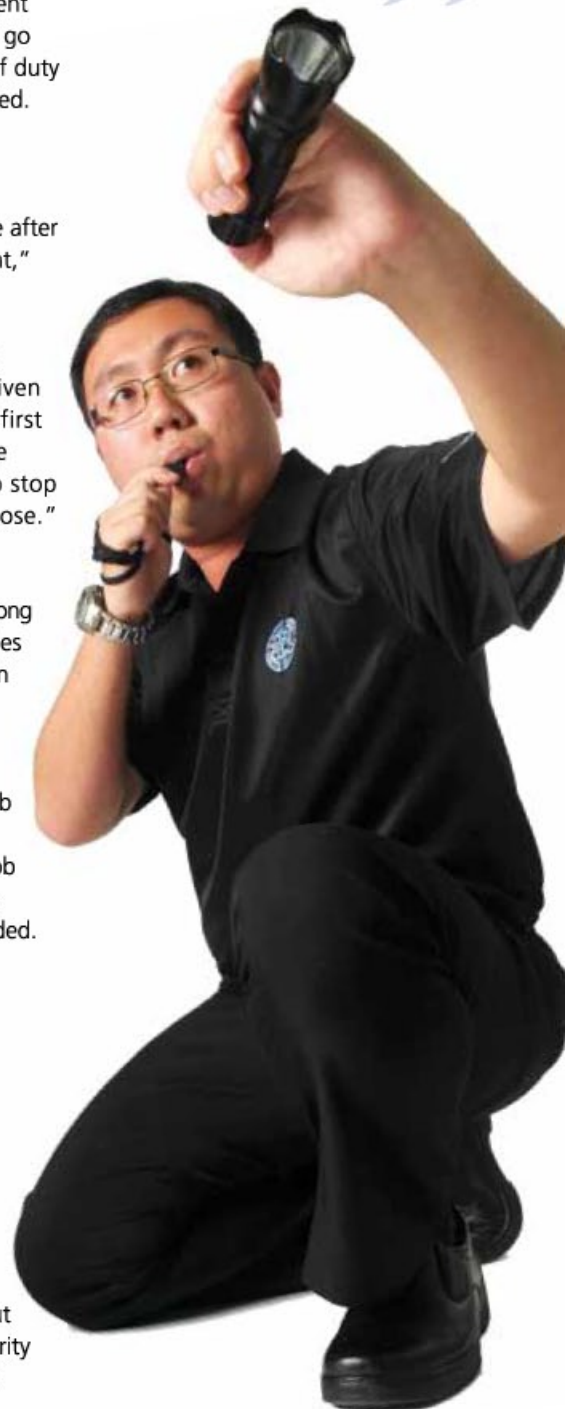
Apart from handling immediate situations, Leong also had good memories from his involvement in these events.

"The event company boss praised us for a job well done in ensuring the workers did their job without any distraction after ZoukOut," he added.

"During the YOG, I had enjoyable talks with young athletes and officials while tourists praised us for going beyond our duties to help them with their enquiries."

Finally, Leong has something to say about the perception of security jobs for young people.

**Security is for all who can contribute to make Singapore a safer place for all to work and have fun.**

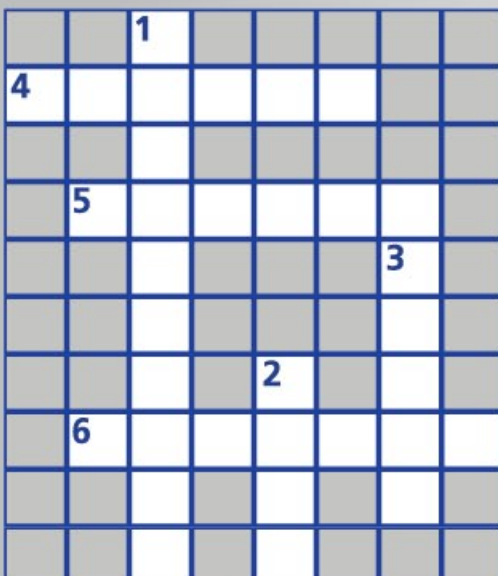


For more details on the events, call SII hotline at 6225 5744 or visit SII website at www.sii.edu.sg

# CALENDAR OF EVENTS 2011

EVENTS	
<b>JAN</b>	Security Industry Talk   3rd Thursday of the month, 9.30am @ SII
	Job Preparation Exercise with Companies
	Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme
EVENTS	
<b>FEB</b>	Security Industry Talk   3rd Thursday of the month, 9.30am @ SII
	Job Preparation Exercise with Companies
	Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme
	Resume Writing Workshop
	Workfare Training Support (WTS) Roadshow
EVENTS	
<b>MAR</b>	Security Industry Talk   3rd Thursday of the month, 9.30am @ SII
	Job Preparation Exercise with Companies
	Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme
	Career 2011 Exhibition
	Workfare Training Support (WTS) Roadshow
EVENTS	
<b>APR</b>	Security Industry Talk   3rd Thursday of the month, 9.30am @ SII
	Job Preparation Exercise with Companies
	Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme
	Resume Writing Workshop
	Workfare Training Support (WTS) Roadshow
EVENTS	
<b>MAY</b>	Security Industry Talk   3rd Thursday of the month, 9.30am @ SII
	Job Preparation Exercise with Companies
	Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme
	Industry Preview cum Career Roadshow for the Silver 50 Plus
	Workfare Training Support (WTS) Roadshow
EVENTS	
<b>JUN</b>	Security Industry Talk   3rd Thursday of the month, 9.30am @ SII
	Job Preparation Exercise with Companies
	Preview for Security Supervisor Conversion Programme and Security Officer Conversion Programme

## SECURITY WORD PUZZLE



**DOWN**

1. The Security Asia-International Exhibition 2010 was held together with the Security \_\_\_\_\_ Conference 2010.
2. The SII Security Industry \_\_\_\_\_ falls on the 3rd Thursday of each month.
3. How many core modules does an individual have to complete for the Certificate in Security Operations?

**ACROSS**

4. The top male player is representing \_\_\_\_\_ Prison in this year's SII Bowling Tournament.
5. The event location of Security Asia-International Exhibition 2010 was at \_\_\_\_\_ Bay Sands.
6. The Security Industry Institute is a collaboration with Workforce Development Agency (WDA) and which polytechnic?

# SECURITY TRAINING PROGRAMMES

The Security Industry Institute was jointly established in September 2007 by Temasek Polytechnic (TP) and Singapore Workforce Development Agency (WDA) as the Continuing Education and Training (CET) centre for Security Industry to offer professional Security Workforce Skills Qualification (WSQ) training and quality placement services for security personnel.

## Certificate in Security Operations

### PROGRAMME

Competencies in this qualification equip the security officer with basic and specialised skills to enhance work performance. Individual has to complete 6 modules (3 core and 3 electives) for full qualification.

### CORE MODULES

- Handle security incidents and services\*
- Provide guard and patrol services\*
- Handle counter-terrorism activities

### ELECTIVE MODULES

- Assist in evacuation of premises
- Manage disorderly conduct and threatening behaviour
- Conduct crowd and traffic control
- Perform access control and alarm incident management
- Provide people protection services
- Perform covert retail security
- Minimise retail theft and loss
- Provide mobile patrol services
- Perform security operations within legal framework

## Advanced Certificate in Security Supervision

### PROGRAMME

Competencies in this qualification equip personnel with supervisory skills to manage and facilitate the work for a team of security officers. Individual has to complete 7 modules (4 core and 3 electives) for full qualification.

### CORE MODULES

- Supervise security officers\*
- Assess and address security risks
- Perform supervisory duties within legal framework
- Induct security personnel

### ELECTIVE MODULES

- Conduct operation briefing and debriefing
- Operate security equipment
- Contribute to the management of security incidents
- Monitor and review security operations
- Lead and manage a team of security officers

## Diploma in Security Management

### PROGRAMME

Competencies in this qualification equip personnel with managerial skills to perform the jobs at managerial level and manage the security operations, agency or department. Individual has to complete 8 modules (5 core and 3 electives) for full qualification.

### CORE MODULES

- Conduct security survey
- Manage security operations
- Plan and develop security risk control measures
- Manage security agency within legal framework
- Manage security risk control measures

### ELECTIVE MODULES

- Develop a security manpower deployment plan
- Prepare & submit tender for security services
- Achieve work effectiveness in security environment
- Manage & resolve conflict in security environment
- Manage performance of security personnel
- Manage security business
- Manage security emergencies

## PER MODULE FEES (INCLUDING GST)

### CERTIFICATE IN SECURITY OPERATIONS

**Singaporeans & Permanent Residents**  
Licensing Modules  
Handle security incidents and services - \$37.45  
Provide guard and patrol services - \$32.10  
Non-Licensing Modules  
\$53.50

**Non-Singaporeans**  
Licensing Modules  
Handle security incidents and services - \$374.50  
Provide guard and patrol services - \$321.00  
Non-Licensing Modules  
\$535.00

### ADVANCED CERTIFICATE IN SECURITY SUPERVISION

**Singaporeans & Permanent Residents**  
\$107.00  
**Non Singaporeans**  
\$1070.00

### DIPLOMA IN SECURITY MANAGEMENT

**Singaporeans & Permanent Residents**  
\*\*\$340.00  
**Non Singaporeans**  
\$1107.50

- Weekly training schedule for licensing modules
- Subsidised Course Fees (for Singaporeans & Permanent Residents only)
- Qualified & Experienced Lecturers
- Quality Job Placement Service
- Convenient MRT Location @ Paya Lebar
- \* Represents Licensing Modules
- \*\*New course fee for intakes commencing from 1st Feb 2011

For more information on the course schedule and course registration, visit SII website at [www.sii.edu.sg](http://www.sii.edu.sg)

### Contact Us:

If you need any information on the programmes, call us at our hotline **6225 5744** or email us at [sii@tp.edu.sg](mailto:sii@tp.edu.sg)



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## Positions available



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PROTECTION OFFICER

AVIATION SECURITY OFFICER

AUXILIARY POLICE OFFICER

CASH MANAGEMENT OFFICER

ENFORCEMENT OFFICER

SECURITY CONCIERGE

## We're open for interview

Monday to Friday from 10am to 5pm  
(Except Public Holidays)

Certis CISCO Centre 2, Recruitment Centre  
20 Jalan Afifi Singapore 409179  
(5 mins walk from Paya Lebar MRT station)

Please bring along your original NRIC, National Service Certificate, all related education and security certificates.

Alternatively, please email your CV to [ira@certissecurity.com](mailto:ira@certissecurity.com)