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# Face OF Terrorism



The Security Industry Conference 2017 saw a record-breaking registration of more than 500 delegates in which the delegates learned about the increasing threats of terrorism and what they could proactively do as an individual and collectively as a nation.

## Terrorism in Retrospect

The cause of terrorism was largely attributed to radicalised individuals or groups. Looking back at the 9-11 terrorist attack, not only had it created negative sentiments and huge impact on the US and world economy, but it was also a game changer and the pinnacle of sophistication in the approach of terrorist attacks.

Viewing from the aspect of building security, Director of CCD-Alliance Security Consultants, Australia, Mr Kerran Campbell offered some insights: “When the aircraft flew into the twin towers, all but one of the fire escapes in the buildings was ‘cut off’, reducing the ability to escape from the two structures. With some 20 tonnes of aircraft fuelled in each tower combined with 60 tonnes of ignited paper and furniture on each floor, the buildings’ metal structure increased in temperature and became like plastic. The weight of the structure above the fire then caused a cascading (top-down) progressive collapse of the buildings.”

## Rise of ‘Lone Wolf’ Terrorism

According to Dr Graham Gerard Ong-Webb, a Research Fellow at the S. Rajaratnam School of International Studies (RSIS), Nanyang Technological University (NTU), with the rise of ‘lone-wolf’ terrorism, there has been an “exponential increase” in the number and frequency of attacks, with a good proportion going unreported by the global media.

To effectively mitigate terrorist threats, countries have little choice but to participate in collective action to counter this global challenge. Singapore has made the prudent decision to combat terrorism alongside other countries. Among other things, Singapore has provided intelligence, medical and logistical support to the international coalition fighting terrorists and insurgents in the Middle East.

***We tend to be complacent when there is peace. Therefore, the recent lone-wolf shooting spree in Las Vegas was another wake-up call.***

**Mr Danny Chan**

Regional Director, Asia Pacific (excluding Greater China), Global Safety & Security, Global Risk Management, Marriott International Inc.

## A Timely Wake-up Call

Programme Director, Certified Counter Terrorism Practitioner (CCTP) Board, Mr Yaniv Peretz shared that terrorist activities were no longer solely carried out by terrorist organisations, it had been “re-strategised” into deploying individual attackers.

“With this change, the role of people on the ground or first responders must step up and step out to be more vigilant. Being complacent and ignorant will only endanger our lives and homeland,” he added. His advice was “We must play an active role within our community and at the workplace in our fight against terrorism. This can be achieved through gaining an understanding of terrorism and acquiring knowledge and skill sets that deal with terrorist threats.”





### 25 Years of Total Defence

For the past 25 years, Singapore has been promoting and stressing on the importance of total defence. Counter terrorism initiatives must be a joint effort of all the people of the nation, security authorities and the government.

Regional Director, Asia Pacific (excluding Greater China), Global Safety & Security, Global Risk Management, Marriott International Inc., Mr Danny Chan advised that we should at least do two things as a responsible person or citizen:

- 1. Acquire first-aid and life-saving skills; and
- 2. Do not ignore suspicious person or article, thinking that it is not our job to inform the authorities.

“A loophole in security measure can have catastrophic consequences. And as a small country like Singapore, we are even more vulnerable than we think we are,” Danny added.

### Physical Threats versus Cyber Threats

Out of sight, out of mind. Such is the case with cyber threats or cyberattacks. Senior Fellow/ Coordinator, Cyber Programme, Centre of Excellence for National Security, RSIS, NTU, Mr Benjamin Ang stressed that cyberattacks could not be ignored, and many attackers stayed hidden in company networks for months, stealing data. They could compromise security systems which might lead to loss of data, reputation or even physical threats. Some of the common cybercrimes are identity theft, transaction fraud, ransomware and phishing.

### In Conclusion

Terrorism is no longer beyond our shores. Let’s continue to keep abreast of what we can do and should do as a responsible person and citizen of Singapore to keep our homeland safe.

## GOLD AWARD WINNERS RAISED THE BAR

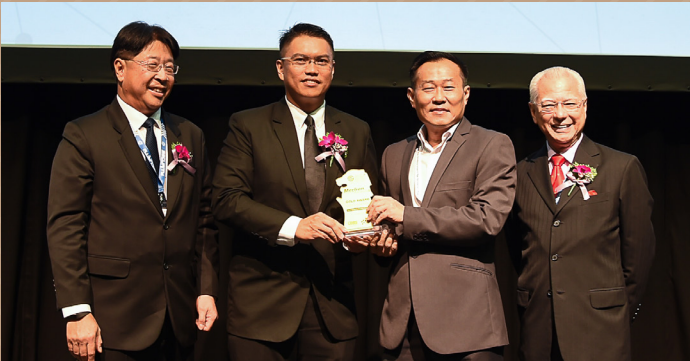
We are delighted to have the Gold Award winners of the Smart Security Solutions Competition 2017 share about their winning security innovations.



### APM Goes Back to Basic

APM Property Management Pte Ltd’s Integrated Intelligence Command Centre (I2C2) is a smart, centralised command centre. According to the Deputy General Manager, Mr Edwin Tan, the I2C2 does not require any upgrading of software and operating system. It typically runs in-house using cables, which frees itself from cyberattacks.

Proven effective, the I2C2 is currently deployed in Suntec City as the central platform for crisis management, security and operations, car park management and engineering.



### Concorde Upscales Security Technology

Concorde Security Pte Ltd (Singapore), the Merlion Award winner for the past two years, has upscaled its security innovation I-MAN Facility Sprinter (IFS). The I-MAN Facility Sprinter (IFS) is a mobile command centre that leverages on TV white space technology that works independently of other wireless technologies.

Based on a service clustering model, it operates from a single mobile control unit supported by other IFS in the neighbouring clusters to provide reliable and consistent service delivery. This greatly enhances security for facility owners.





# STUDY AWARD RECIPIENTS READY TO GROW

The Guest-of-Honour, Mr Patrick Tay, Chairman, Government Parliamentary Committee for Manpower, Member of Parliament, West Coast GRC and Assistant Secretary-General, National Trades Union Congress, presented the Ministry of Home Affairs’ prestigious SkillsFuture Awards to the following outstanding individuals at SIC 2017:



- Mr Tejdeep Singh, Director**  
Deep Security Services  
**Bachelor of Human Resource Management with Security Studies, Singapore University of Social Sciences**
- Mr Nur Khafi bin Shamshi**  
Security Executive, Grand Mercure Singapore  
**Diploma in Security Management, Security Industry Institute, Temasek Polytechnic**
- Mr Nur Mohammad Amin bin Ahmed**  
Security Supervisor, APRO Asian Protection  
**Diploma in Security Management, Security Industry Institute, Temasek Polytechnic**
- Mr Muhamed Fareez bin Basheer**  
Security Executive at Smartflex Technology Pte Ltd  
**Diploma in Security Management, Security Industry Institute, Temasek Polytechnic**
- Mr Nur Fazly bin Ridwan**  
Security Supervisor at Armour Security and Investigation  
**Diploma in Security Management, Security Industry Institute, Temasek Polytechnic**

All three of them had their fair share of industry experiences at different levels. But what really compelled them to join the security industry in the first place was the industry’s need for new blood. They echoed in unison that the public needed a paradigm shift – security officer was not a job only for the retirees. As terrorism is becoming a real threat to Singapore, there is so much to learn in order to become a professional security officer. Terrorists are strategists, so are the security professionals.

Another common trait among them is the willingness to continually learn and upskill. As Khafi mentioned, when he first joined as a security personnel at Grand Mercure Singapore, he felt lost as he lacked the relevant skill sets and knowledge. Likewise, Amin looked forward to acquiring in-depth knowledge and practical skills from attending SII’s courses. Taking a step further, Tejdeep Singh would also like to send his staff for upgrading so that he could build a competent and vigilant team.

This monetary award of \$5,000 allowed them to defray the out-of-pocket expenses for the courses they took.

With such commendable attitude and aspirations, we wish them all the best in their pursuit of becoming an exceptional security professional and leader.

We were glad to have Mr Tejdeep Singh, Mr Nur Khafi bin Shamshi, and Mr Nur Mohammad Amin bin Ahmed on the hot seats to share with us their learning and working experiences.

*If you are keen to find out more about the SkillsFuture Study Award, please visit our website at <http://www.tp.edu.sg/sii/training-programmes/SkillsFuture-Awards>.*

*For the three SkillsFuture Study Award recipients, SII has a very special place in their hearts. To Tejdeep Singh, SII was the place where he acquired his very first Diploma that later catapulted him to further his studies at the Temasek Polytechnic. Khafi said, “the lecturers have helped me relate to real life incidents and connect me with the security team.” As for Amin, “the standard of teaching in SII is very high. SII has blended the concepts with practical skills to make learning engaging.”*



## CAREER PREVIEW AND RECRUITMENT FAIR



4 JULY 2017

SII collaborated with the Workforce Singapore to organise a security career job fair for our graduates and members of the public. We invited the following partners to set up booths for their recruitment drive:

- ▶ Excellent Security and Safety Pte Ltd
- ▶ Reachfield Security & Safety Management Pte Ltd
- ▶ ASEC Security Events Command
- ▶ The Fullerton Hotel Singapore
- ▶ Castillon Security (Singapore) Pte Ltd



The career fair attracted 59 job seekers, and several new entrants managed to secure jobs at this career fair.



26 JULY 2017

## SII STAFF RETREAT

Our 2<sup>nd</sup> staff retreat was held on 26 July 2017 at the Food Playground. We had fun working together and exercised our creativities to present delicacies with jingles in a competition between two teams on food presentation and teamwork for the MasterChef Challenge.

## SII PRESENTATION TO SAFETY SECURITY WATCH GROUP MEMBERS

SII was privileged to be invited by the Ang Mo Kio North Neighbourhood Police Centre to their Safety Security Watch Group (SSWG) Table-Top Exercise. We presented our WSQ courses and shared our latest SkillsFuture initiatives to the 30 SSWG members.



25 AUG 2017

## SECURITY DAY



26 AUG 2017

The Security Day event at the Toa Payoh HDB Hub was jointly organised by the Workforce Singapore, SkillsFuture Singapore and Employment and Employability Institute (e2i). This event that was supported by the Ministry of Home Affairs (MHA) saw a turnout of more than 1,000 participants from all walks of life. A total of 155 jobseekers sought job opportunities with various security agencies and about 100 industry representatives attended the Security Productivity Clinics. SII also showcased the Security Learning Kiosk with our technology partners.

## LEGAL MATTERS IN THE SECURITY INDUSTRY WORKSHOP



21 SEP 2017

72 senior management staff and business owners of 50 security agencies attended the above workshop to keep abreast on the “Fundamentals of the Personal Data Protection Act” presented by Mr Ankur Gupta and Mr David Tan, Lecturer and Senior Lecturer of Diploma in Law and Management, Temasek Polytechnic respectively. Another segment about “Unfair Liquidated Damages, Delayed Payments and Lengthy Dispute Resolution” was presented by the President of Security Association Singapore, Mr Raj Joshua Thomas. It was indeed a fruitful session for all the participants.