THE
SECURITY
TIMES

A publication by the Security Industry Institute

JULY 2013 / ISSUE 07

FEATURE STORY

Security Industry Conference & Master Class 2013
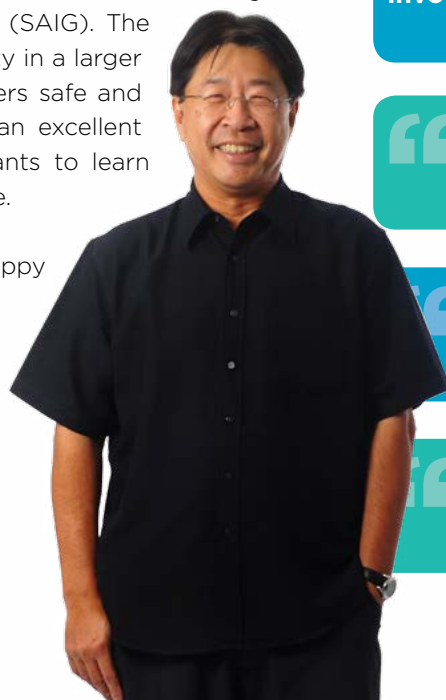
DEAR READERS,

Dear readers,

Welcome to the second half of the year. The 3rd annual Security Industry Conference which took place in May 2013 called attention to the need for effective security crisis management. The conference highlighted the need for security professionals to be proactive instead of reactive, in order to mitigate risks and vulnerabilities in organisations.

The conference, which gets bigger and stronger every year, is only proof that our industry is gaining more traction in terms of operating standards, workforce employability and influence. The continuous emphasis on training and re-skilling will bring us to the forefront of consistency and dependability. And we can only adapt to keep pace with the rapidly evolving needs of individuals and organisations.

In this issue, we also feature the field trip to the Republic of Singapore Navy (RSN) Open House, which was organised by SII Alumni Interest Group (SAIG). The RSN, representative of security in a larger scale, keeps Singapore's waters safe and secure from threats. It was an excellent opportunity for the participants to learn and have fun at the same time.

On that note, I wish you all happy reading.

Jeffrey Seah
Director
Security Industry Institute

We want to hear from you!

If you have any feedback on stories or suggestions on interesting happenings, send them via e-mail to sii@tp.edu.sg. Kindly include your full name and contact numbers and address your letters to The Editor 'The Security Times'. We reserve the right to select letters for publication and make editorial changes.

10 Eunos Road 8 #14-01/02
Singapore Post Centre
Singapore 408600
Office: 6780 6798
Facsimile: 6848 3911
E-mail: sii@tp.edu.sg
Website: www.sii.edu.sg

VOICES

What is the most challenging experience that you encountered in your course of work?

> When I handled a fire alarm activation - You go straight from being relaxed to taking action.
> *Ngo Sheng Yong*

> I had to manage a case of assault and robbery in a hotel room. I was involved in preserving the crime scene.
> *Jimmy Phua*

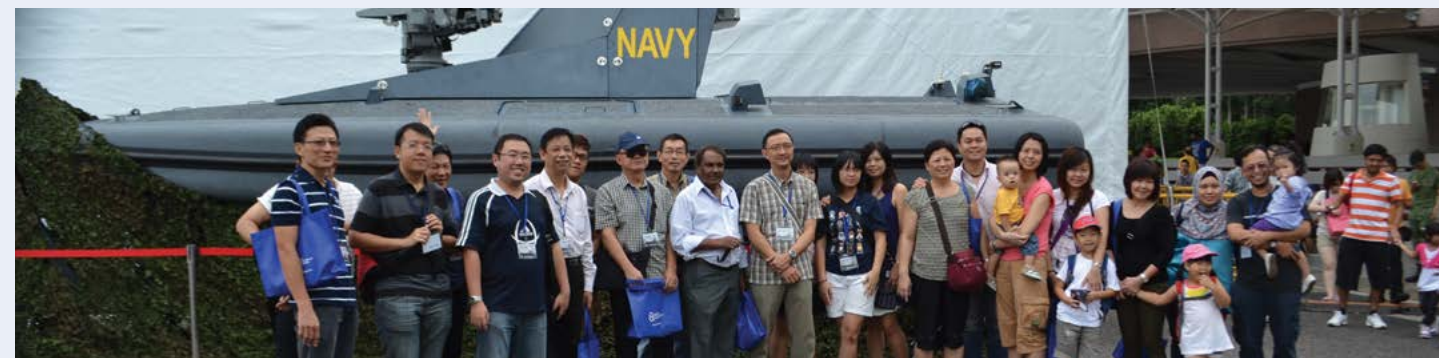> Definitely when I had to handle a suicide incident.
> *Riduan Abdullah*

> Probably having to manage customers who are drunk or rowdy.
> *Kevin Tan*

> When I was deployed to the ground during the 2003 SARS crisis.
> *Chua Chee Yen*

CHANGI NAVAL BASE VISIT 2013

Organised by SII Alumni Interest Group, 25 SII trainees visited the Republic of Singapore Navy (RSN) Open House on 18 May 2013. The participants were entertained not only by hostage rescue reenactments; they also had an opportunity to briefly experience what life is like on the high seas.

In a dynamic demonstration titled "Storm & Rescue!", the participants were captivated by how the elite Naval Divers demonstrated how they dropped into the sea from a hovering Chinook, and how the divers later saved hostages from a hijacked vessel.

In the later segments, participants had the chance to view and explore foreign warships from Australia, India, Indonesia and the United States which were berthed at the docks. Not only that, they also went for water rides on the Fast Craft Utility and on the LARC V for a "Duck Tours"-style trip.

It was a leisurely and educational outing for all, as the group learnt knowledge about how the RSN keeps Singapore's waters safe and secure from threats, and the overall importance of maritime security.

SECURITY INDUSTRY CONFERENCE 2013

Mr Nathaniel Forbes (Keynote Speaker)
Director of Forbes Calamity Prevention

Did you know that Yemen, one of the poorest countries in the Arab World, is in real danger of being the world's first country to run out of water?

No? We had no idea too, and neither did most of the 250-strong audience attending the conference at Marina Bay Sands Expo on 7 May 2013.

'Evolution of security crisis management strategies' was the theme for this year's conference. Running for the third year straight, the Security Industry Conference 2013 was again the leading forum for security professionals in Singapore; bringing together the industry's best to exchange valuable experiences, ideas and knowledge. It was the perfect opportunity for participants to network and get updated on the latest security processes.

Keynote speaker Mr Nathaniel Forbes, Director of Forbes Calamity Prevention, used Yemen as a case study not only to engage the participants, but to also highlight the necessity for strategic crisis management to mitigate risks and vulnerabilities in organisations.

Risks natural disasters or man-made hazards, although unfortunate, are infrequent and unpredictable. He emphasized that focus should be placed on contingency planning for major, long-term risks like food and water scarcity, climate change and even globalisation. He explained that these risks are slow to develop, but their impacts can be predicted and prevented.

Mr Forbes also said that the security profession should do more than just give protection. Terming it 'the resilience profession', he said they should instead strive to add value to the enterprise by going beyond what is required.

Emergency Planning: The Lessons Learnt

Mr Patrick Nathan
Director (Security and Emergency Planning), SMRT

Over the years, SMRT has experienced its fair share of crises. Speaking about the security environment of SMRT, Mr Nathan said that as a provider of transport services essential to the masses, SMRT is more susceptible to vulnerability and attacks.

Through his experience with SMRT, he was able to offer first-hand perspective on what had been done in order to improve the organisation's emergency preparedness framework and processes. He also talked about the importance of putting in place crisis management and emergency response structures, and how participants can take heed to prepare for similar threats.

Active Shooter Attacks: Security Industry Must Stay Ready

Mr Koh Wei Keong
Deputy Assistant Commissioner, Singapore Police Force

Although gun control regulations in Singapore are tight and the violent crime rates are exceptionally low as compared to other countries, this still does not spare Singapore from potential active shooter attacks.

That was the message driven across during DAC Koh's speech at the conference. Continuing the theme on security crisis management, he stressed that it is through 'prevention and deterrence', 'response- procedures and systems' and 'recovery' that the security industry can mitigate active shooter attacks.

By presenting comprehensive tactics under these three areas, participants brought back refreshed insights on how best to deal with potential shooter threats.

Security Industry Master Class 2013

Attended by over 60 security industry personnel, this year's energised and interactive Master Class had participants constantly on the edge of their seats. Supporting the conference's theme on "Evolution of Security Crisis Management Strategies", the topic for the Master Class was 'How security professionals can contribute to organisational resilience'.

Led by keynotes speaker Mr Nathaniel Forbes, the robust session was organised as a table-top exercise which required participants to work on scenarios of either a sudden-onset emergency or slowly-developing emergency situation.

The day-long session saw the participants being split into seven teams to complete five activities. The activities, lasting no longer than 25 minutes each, required them to brainstorm for ideas rapidly- like in a real disaster.

Assessing different areas of a situation, they were asked to contribute based on what their own organisation has done. This made for good collaboration as every participant had the opportunity to offer unique inputs. Working with teammates from different agencies, participants were able to effectively mingle and learn from one another throughout the Master Class.

CALENDAR OF EVENTS

Find out what's buzzing at SII from July to December 2013

07 JUL
- Job Preparation Exercise with various companies
- Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII
- Security Career Preview at SCDF Educational Roadshow

08 AUG
- Job Preparation Exercise with various companies
- Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII
- People Skills Introductory Workshop by SII & Training Vision

09 SEP
- Job Preparation Exercise with various companies
- Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII
- Sharing of Security Assessment Experience

10 OCT
- Job Preparation Exercise with various companies
- Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII
- Security Career Preview in the Entertainment Industry

11 NOV
- Job Preparation Exercise with various companies
- Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII
- SII Sports Meet 2013
- Security Career Preview at SCDF Educational Roadshow

12 DEC
- Job Preparation Exercise with various companies
- Security Industry Talk – 3rd Thursday of the month, 9.30am @ SII

For more details on the events, call SII hotline at 6225 5744 or visit SII website at www.sii.edu.sg

---

SECURITY TRAINING PROGRAMMES

Certificate in Security Operations

Core Modules
1. Provide Guard & Patrol Services
2. Handle Security Incidents & Services
3. Handle Counter-Terrorism Activities

Elective Modules
4. Manage Disorderly Conduct & Threatening Behaviour
5. Minimise Retail Theft and Loss
6. Provide Mobile Patrol Services
7. Operate Basic Security Equipment
8. Perform Covert Retail Security
9. Provide People Protection Services
10. Assist in the Evacuation of Premises
11. Conduct Crowd & Traffic Control
12. Perform Security Operations within Legal Framework
13. Conduct Security Screening of Person & Bag

Advanced Certificate in Security Supervision

Core Modules
1. Supervise Security Officers
2. Perform Supervisory Duties Within Legal Framework
3. Induct Security Personnel
4. Assess & Address Security Risks

Elective Modules
5. Conduct Operation Briefing & Debriefing
6. Lead & Manage A Team of Security Officers
7. Contribute to the Management of Security Incidents
8. Monitor & Review Security Operations
9. Deploy Security Equipment
10. Perform Security Command Centre Activities at Client's Premises
11. Perform Monitoring and Reporting Duties at Central Command Centre

Diploma in Security Management

Core Modules
1. Achieve Work Effectiveness in Security Environment
2. Manage Security Operations
3. Assess & Manage Security Risk Control Measures
4. Manage Security Agency Within Legal Framework
5. Manage & Resolve Conflict in Security Environment

Elective Modules
6. Manage Security Business
7. Conduct Security Survey
8. Manage Performance of Security Personnel
9. Manage Security Emergencies
10. Develop A Manpower Deployment Plan
11. Prepare & Submit Tender for Security Services
12. Manage Recruitment & Selection of Security Personnel
13. Plan & Implement Security Systems

Represents Licensing Modules

For more information on current modules, schedules or registration of modules, please visit SII website at www.sii.edu.sg

Fee Per Module	Singaporeans & Permanent Residents Fee per Module (include GST)	Non-Singaporeans Fee per Module (include GST)
Certificate in Security Operations		
Licensing Modules		
- Handle Security Incidents and Services*	$60.00	$600.00
- Provide Guard and Patrol Services*	$50.00	$500.00
Other non-licensing Modules	$80.00	$800.00
Advanced Certificate in Security Supervision		
Licensing Module		
- Supervisor Security Officers*	$140.00	$1400.00
Other non-licensing modules	$145.00	$1450.00
Diploma in Security Management		
All modules	$390.00	$1300.00

Contact Us:
If you need any information on the programme, call us at our hotline 6225 5744 or email us at sii@tp.edu.sg

certis CISCO

Securing Your World

THE PROMISE OF A REWARDING CAREER

Certis CISCO, Singapore's largest and most established security company invites you to be part of our family. A remarkable array of career opportunities with superior benefits await you!

Positions available

| CASH AND VALUABLE SECURITY OFFICER | PROTECTION OFFICER | AVIATION SECURITY OFFICER | AUXILIARY POLICE OFFICER | CASH MANAGEMENT OFFICER | ENFORCEMENT OFFICER | SECURITY CONCIERGE |

We're open for interview

Monday to Friday from 9am to 6pm (Except Public Holidays)

Certis CISCO Centre 2, Recruitment Centre
20 Jalan Afifi Singapore 409179
(5 mins walk from Paya Lebar MRT station)

Please bring along your original NRIC, National Service Certificate, all related education and security certificates.

Alternatively, please email your CV to
ira@certissecurity.com