

21 Tampines Avenue Singapore 529757

IT Services Department

Temasek Polytechnic User Guide for Connecting to TP-STUDENT Network

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1. Overview

This user guide provides detailed step-by-step guide on how to connect and configure TP wireless SSID "TP-STUDENT".

To connect to TP-STUDENT network, you will need:

- A laptop or Wi-Fi enabled mobile device
- TP student account

2. Connecting to TP-STUDENT Network: Windows Laptop

Step 1: Click on the Wi-Fi icon on the task bar.



Step 2: Select "TP-STUDENT" network.



Step 3: Enter your username (admission number) and password. Click on "OK".

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Step 4: You are now connected to TP-STUDENT network.



Note: If you would like your device to be automatically connected to the TP-STUDENT network when in range, click on **"Properties"**, followed by turning on the **"Connect automatically when in range**" option.

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3. Connecting to TP-STUDENT Network: MacBook

Step 1: Click on the Control Centre icon on the task bar.



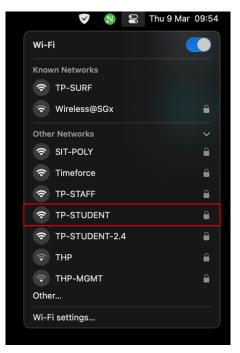
Step 2: Select "Wi-Fi".



Step 3: Select "Other Networks".

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Wi-Fi	
Known Networks	
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Step 4: Select "TP-STUDENT" network.



Step 5: Select "**No certificate selected**". Enter your account name (admission number) and password. Click on "**OK**".

Select a certificate or enter a name and password for network "TP-STUDENT"	
No certificate selected	\diamond
Account Name:	
Password:	
Remember this information	
Cancel OK	

Step 6: Click on "Continue".

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\sim	Authenticating to network "TP-ST	JDENT"
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	To view the certificate, click 'Show Certi	ificate'.
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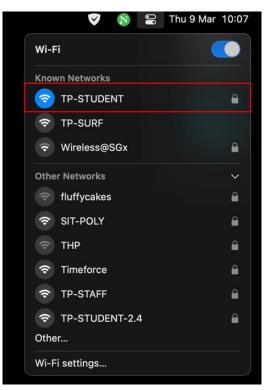
Step 7: If your MacBook has password setup, you will see this screen. Click on "Use Password".



Step 8: Enter your personal laptop password. Click on "Update Settings".



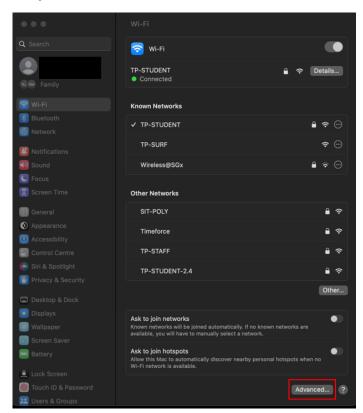
Step 9: You are now connected to TP-STUDENT network.



Note: If you would like your device to be automatically connected to the TP-STUDENT network when in range, please follow the steps below.

Step 10: Click on "Wi-Fi settings".





Step 11: Click on "Advanced".

Step 12: Click on the "more options" icon. Ensure that "Auto-Join" is ticked and click on "Done".

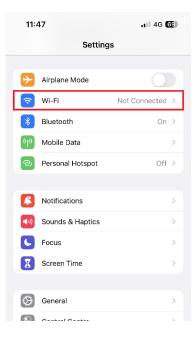
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4. Connecting to TP-STUDENT Network: iPhone

Step 1: Tap on "Settings" application.



Step 2: Tap on "Wi-Fi".



Step	3:	Select	"TP-STL	JDENT"	network.
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Step 4: Enter your username (admission number) and password. Tap on "Join".

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Username		
Password		

Step 5: Tap on "Trust".

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Step 6: You are now connected to TP-STUDENT network.

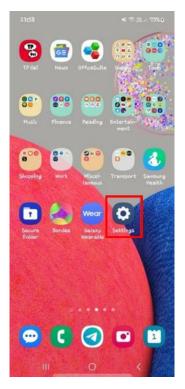
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Note: If you would like your device to be automatically connected to the TP-STUDENT network when in range, tap on the information sign, followed by turning on the "**Auto-Join**" option.

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5. Connecting to TP-STUDENT Network: Android Phone

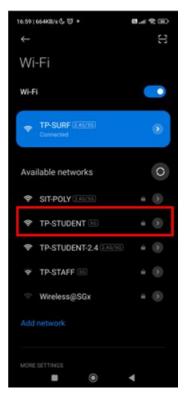




Step 2: Tap on "Wi-Fi".

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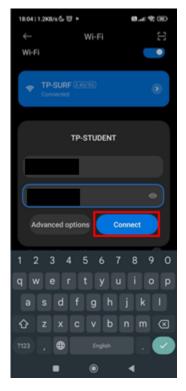
Step 4: Enter your identity (admission number) and password.



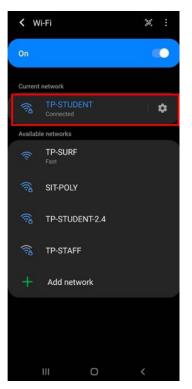
Step 5: Under "Advanced options", select "CA certificate", then select "Do not validate".

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CA certific	Install certificate	es
Privacy	Do not validate	
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	options	
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Step 6: Once you have filled in your login credentials and selected the certificate, tap on **"Connect**".



Step 7: You are now connected to TP-STUDENT network.

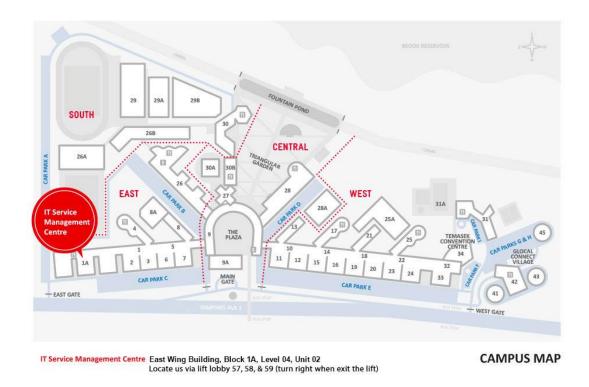


Note: If you would like your device to be automatically connected to the TP-STUDENT network when in range, tap on the gear icon, followed by turning on the **"Auto reconnect"** option.

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6. Contact Us

For any further enquiries or issues, contact TP's IT Service Management (ITSM) Centre at 6780 5933 or email at itsm@tp.edu.sg. Our centre is located at East Wing Building, Block 1A, Level 4, Unit 02.



The operating hours of the Centre are:

Mondays to Fridays: 8.00am to 9.30pm (except for September vacation period where closing time will be at 6.30pm)

Saturdays: 8.00am to 1.00pm (except for September vacation period where ITSM Centre will be closed)