

SEMICAPS

Excellence In Innovation

Research Labs

Company: SEMICAPS Research Labs Pte Ltd (www.semicaps.com)

We are looking for a suitable candidate to join us as:

Position:

Assistant Service & Applications Engineer

About Us

We are a developer and manufacturer of world-leading fault localization and defect characterization failure analysis semiconductor equipment.

Job Summary

Provide worldwide field service and applications support for company products by resolving technical issues, developing cost-effective solutions, and collaborating with distributors and customers to enhance customer satisfaction.

Responsibilities

- Deliver worldwide field service support to maintain operational reliability and improve customer satisfaction with company products
- Provide technical service and applications support to distributors and customers to diagnose and resolve product-related issues efficiently
- Communicate clearly with distributors and customers to identify technical problems and implement timely solutions
- Develop and implement cost-effective technical solutions to address customer queries and enhance product performance
- Manage service tasks and customer interactions independently, demonstrating self-motivation and accountability
- Travel overseas as required to support field service operations and fulfill customer needs

Requirements

- Diploma, NITEC/Higher NITEC, or equivalent qualification in Electrical, Electronics, Mechanical Engineering, or Engineering Technology
- Experience in field service and customer support for semiconductor industry equipment
- Proficient troubleshooting skills in PCB, PC hardware, and software to resolve technical issues effectively
- Strong interpersonal skills to build and maintain customer relationships
- Effective communication and presentation skills to convey technical information clearly
- Fresh graduates are welcome to apply

Interested applicants, please send your resume to recruit@semicaps.com. We regret that only shortlisted candidates will be notified.