

## Roles & Responsibilities

Associate Unified Communications Engineer

**(Open to candidates with networking or IT support background — training provided!)**

Are you passionate about how people connect—through voice, video, and chat? Do you have a foundation in networking and want to grow into a specialist in enterprise collaboration technologies? Terra Systems is looking for a motivated **Associate Unified Communications Engineer** to join our team. We're prepared to invest in training the right person to master platforms like **Avaya, Cisco CUCM, Microsoft Teams, and more.**

## Key Responsibilities

- Assist in the deployment, maintenance, and support of UC platforms (voice, video, conferencing).
- Support system upgrades, patches, and integrations under senior guidance.
- Troubleshoot and resolve UC-related issues to ensure high availability.
- Collaborate with IT and network teams to ensure seamless communication services.
- Maintain documentation and support internal training efforts.

## What We're Looking For

- Experience in IT support, networking, or telecommunications.
- Basic understanding of **VoIP, SIP, or networking fundamentals** (e.g., CCNA level knowledge is a strong plus).
- Familiarity with collaboration tools (Teams, Zoom, Webex) is an advantage.
- Eagerness to learn and a problem-solving mindset.
- Certifications (e.g., CCNA, CompTIA Network+, Microsoft Fundamentals) are a plus, but not required.

## Why Join Us?

- **Mentorship:** Learn from experienced engineers.
- **Real-world exposure:** Work on enterprise-grade UC platforms.
- **Career growth:** Certification and development support.
- **Competitive package:** Salary and benefits for the right candidate.

**Apply Now:** Send your resume to [hr@terra.systems](mailto:hr@terra.systems) with the subject "**Unified Communications Engineer Application.**"