

dnata Singapore Pte Ltd



Job Descriptions	
Passenger Services Agent	<ul style="list-style-type: none"> • Ensure the smooth handling of passengers at any designated area, including check-in, lounge, boarding gate, transfer desks, arrival and special handling • Process passengers according to all operational procedures (SOP) with regards to travel, immigration and safety regulations • Assist in control room duties

SATS Ltd



Job Descriptions	
Passenger Services Agent	<ul style="list-style-type: none"> • Create a memorable experience for all our passengers, including checking-in, greeting passengers upon their arrival and ensuring a smooth departure process. • Assist passengers with special needs. • Provide customer service in exclusive premier lounges at Changi Airport. • Besides being responsible for buffet table presentations, you also handle meet/greet services at the reception area • Perform basic computerised transactions.